



Streamline your processes. Jump-start productivity. Increase revenue. Shamrock's comprehensive fulfillment programs drive our clients' success. Our skilled team provides valuable solutions to supply chain management challenges, coordinating critical tasks from warehousing and inventory services, to database and campaign management, to kitting and online order and return processing.

Ensuring your brand integrity, we study your business and then develop a targeted fulfillment management program to help you reach your specific goals. We employ leading-edge technology, online fulfillment and campaign management tools—integrated with Shamrock's in-house eCommerce applications—that together help you manage every aspect of your fulfillment program by partnering with one trusted resource.

Shamrock's warehouse facilities, which are strategically located throughout the United States, are managed by our team of experts and linked by an efficient management system that electronically communicates and transfers real-time data for use in tracking jobs in progress. The result is seamless project management, reduced administrative costs for our clients, and convenient, 24/7 access to all project elements/status for smart, effective operations across the board.

Shamrock provides comprehensive fulfillment services, including:

- ⊗ Dedicated customer service representatives
- ⊗ Extensively cross-trained staff in all warehouse functions
- ⊗ Order processing
- ⊗ Pick/Pack services
- ⊗ Imprint services
- ⊗ POD-JIT
- ⊗ Kitting
- ⊗ State-of-the-art integrated shipping system which offers:
  - > Small parcel services
  - > LTL services
  - > International services
- ⊗ State-of-the-art warehouse management system which offers:
  - > Web-based order and inventory status information
  - > Customized web-based reporting
  - > Inventory management



- ⊗ Database management
- ⊗ Special promotions and campaigns
- ⊗ POP distribution
- ⊗ Real-time inventory
- ⊗ Mailing services:
  - > Assembly and distribution of daily, weekly and monthly mailings
  - > Annual enrollment program management
  - > Automated letter shop services, including addressing using Cheshire formats and inkjet addressing from tapes or disks
  - > Sorting and packaging
  - > Special handling and multi-media
  - > Folding, perforating, slitting and scoring
  - > Bursting and trimming continuous forms
  - > Affixing decals, foil seals and tabs using label-air process
  - > 3-D attachment of plastic cards, photos, etc. to direct mail pieces
  - > Wafer sealing and gluing to close self-mailers and booklets to qualify for postal discounts

To learn more about Shamrock's fulfillment solutions and our complete line of services, visit [www.shamrockcompanies.net](http://www.shamrockcompanies.net), or contact your sales representative.

